



## Summary of Audit Information

The Standards for NVR Registered Training Organisations (RTOs) are an essential mechanism for the regulation of vocational education and training, against which RTOs are assessed. The standards guide nationally consistent, high-quality training and assessment services in the vocational education and training system.

RTOs are audited against the standards by the Australian Skills Quality Authority (ASQA). The following information provides a summary of Spectra Training Australia's most recent audit against the standards.

Date/s of Audit	
13,14 & 15 August 2013	
Standards for Continuing Registration Audited	
SNR 15, 16, 17, 18, 20, 22.2	
Qualifications Audited	
<b>BSB40312</b>	Certificate IV in Customer Contact
<b>BSB51107</b>	Diploma of Management
<b>CHC50908</b>	Diploma of Children's Services (Early childhood education and care)
<b>ICP30710</b>	Certificate III in Printing and Graphic Arts (Print Finishing)
<b>MEM30305</b>	Certificate III in Engineering – Fabrication Trade
<b>MSA30107</b>	Certificate III in Process Manufacturing
<b>MSS40312</b>	Certificate IV in Competitive Systems and Practices
<b>SIR30207</b>	Certificate III in Retail
<b>SIR40207</b>	Certificate IV in Retail Management
<b>SIT30707</b>	Certificate III in Hospitality
<b>TAE40110</b>	Certificate IV in Training and Assessment
<b>TLI31210</b>	Certificate III in Driving Operations
<b>TLI42010</b>	Certificate IV in Logistics
Audit Outcomes	
<b>Audit finding as at 15 August 2013:</b> Minor non-compliance	
<b>Non-compliance rectified:</b> Yes	

### Explanatory notes

**Non-compliances are categorised as minor, significant or critical:**

**Minor:** The evidence reviewed indicates that the Standards for NVR Registered Training Organisations have not been met but there is minimal or no serious adverse impact on learners and/or persons affected by the outcomes of the training and assessment service provided;

**Significant:** The evidence reviewed indicates that the requirements of the Standards for NVR Registered Training Organisations have not been met and there are indications of a serious or potentially serious adverse impact on learners and/or persons affected by the outcomes of the training and assessment service provided;

**Critical:** The evidence reviewed indicates that the requirements of the Standards for NVR Registered Training Organisations have not been met and there is an actual or potential critical adverse impact on learners and/or persons affected by the outcomes of the training and assessment service provided.

**Important Note:** In this document any reference to "Spectra Training Australia", "Spectra Training", "Spectra", "CLB" or "Spectra / CLB" is a reference to CLB Training & Development Pty Ltd [A.C.N. 105 177 044 ] as trustee for the CLB Unit Trust [A.B.N. 82 443 695 367] trading as "Spectra Training" (TOID 21356).