

# Registering body report

30 Jun 2015

## RTO Information

NTIS number	21356
Name	CLB TRAINING AND DEVELOPMENT PTY LTD
Street Address	100 Dorcas Street
City/town/suburb	South Melbourne
State	VIC
Post code	3205

## Learner and employer response

	Learners	Employers
Response count (number)	438	34
Population count (number)	438	34
Response rate (per cent)	100.0	100.0

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	79.8	17.8	75.7	15.7
Trainer Quality	85.6	13.8	76.4	14.3
Effective Assessment	80.8	14.2	75.3	13.3
Clear Expectations	79.1	14.7		
Learning Stimulation	76.7	15.5		
Training Relevance	78.0	14.2	75.2	12.2
Competency Development	78.1	13.6	72.9	13.4
Training Resources	78.7	15.4	74.3	14.0
Effective Support	80.8	13.7	77.0	12.0
Active Learning	77.3	13.3		
Overall Satisfaction	81.8	14.7	79.2	15.1

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	